

# **PONY EXPRESS NATIONAL MUSEUM**

## **VISITORS AND GUESTS**

### **MUSEUM REOPENING Update September 17, 2020**

- The City of St. Joseph is mandating new requirements with regard to face coverings.
  - We are requiring all employees to wear a mask unless a six-foot distance can be maintained between employees and customers.
  - We are requiring all customers to wear a mask with the following exceptions:
    - ✓ Persons under the age of 5 or those who are developmentally unable to comply
    - ✓ Persons who have physical disabilities that prevent them from comfortably wearing or taking off a face covering or mask or prevent them from communicating while wearing a face covering or mask.
    - ✓ Persons who have a medical condition that is exacerbated by wearing a face covering or mask
    - ✓ Persons who are hearing impaired, or communicating with a person who is hearing impaired, where the ability to see the mouth is essential for communication.
- 1 We are taking on the challenge to reopen by implementing the recommended 6' social distancing guidelines.
  - 2 Lexan glass barriers have been installed in Admissions / Gift Shop areas.
  - 3 We have signs and arrows to point you in the right direction as you travel through our museum.
  - 4 You will travel the museum through Zones to allow for distancing guidelines.
  - 5 Our goal is for our facility to be safe for our guests and our employees.
  - 6 You will find hand sanitizer stations throughout museum.
  - 7 Please ask us if you need assistance with the guidelines during your tour.
  - 8 We have new cleaning guidelines throughout the day in high touch areas, as visitor numbers will be counted.
  - 9 Please do not congregate at the front door.

10 We so appreciate your kindness and support to step out and travel during these difficult times.

11 Hours will be: MON – SAT, 9 AM – 5 PM. SUN 11 AM – 4 PM.

12 At closing time, we will complete a final disinfecting cleaning procedure.

**\*\*\* Available upon advance request, Family Groups of 15-30 people will be allowed one hour of visitation at 3 PM, MON-FRI, NO COUPONS ALLOWED!**

**SPECIAL RATE: \$3.50 Adults/Seniors, \$2.00 Children, Age 3 & Under are Free**

**CINDY DAFFRON  
Executive Director**

**and**

**MUSEUM STAFF**